

Nursery Parent/Carer Questionnaire (May 2019)



	Please tick the box that best describes your experience					
		Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
1	My child likes being at this nursery.	100%				
2	Staff treat my child fairly and with respect.	100%				
3	I feel that my child is safe at the nursery.	100%				
4	The nursery helps my child to feel confident.	86%	7%			7%
5	The staff really know my child as an individual.	86%	7%			7%
6	My child finds their learning activities hard enough.	93%				7%
7	My child receives the help they need to do well.	100%				
8	My child is encouraged to be healthy and take regular exercise.	100%				
9	The nursery supports my child's emotional wellbeing.	93%				7%
10	My child is making good progress at nursery.	93%	7%			
11	I receive helpful information about how my child is doing, e.g. informal feedback, reports.	93%		7%		
12	The information I receive about how my child is doing reaches me at the right time.	93%		7%		
13	I understand how my child is assessed.	80%	20%			
14	The nursery gives me advice on how to support my child's learning at home.	86%	7%	7%		
15	The nursery organises activities where my child and I can learn together.	86%		14%		
16	The nursery takes my views into account when making changes.	86%	14%			
17	I am comfortable approaching the nursery with questions, suggestions and/or a problem.	100%				
18	I am kept informed about the work of the Parent Council.					
19	I feel encouraged to be involved in the work of the Parent Council.					
20	I am satisfied with the quality of teaching in the nursery.	100%				
21	The nursery is well-led and managed.	100%				
22	The nursery encourages children to treat others with respect.	100%				
23	I would recommend the nursery to other parents.	100%				
24	Overall, I am satisfied with the nursery.	100%				
	at would you say are the key strengths of our sery?	-Good communication and great support -Very helpful and brilliant nursery -Very friendly and welcoming -Very dedicated staff who care passionately about the children -Great teachers, brilliant environment -Friendly staff -Nurture/Communication				

environment
The nursery is fantastic I am very happy
Overall child performance
They help my daughter over and above what I expect
-More updates on what the children are doing in nursery
What do you think we need to work on or improve? -Stay and play sessions
-More catch up time with parents